LACATech Meeting Minutes – September 12, 2012

Roll Call

The LACATech meeting was called to order at 8:35am on September 12, 2012. The following members were present for the roll call: Joe Winnenberg (Crooksville), Rocky Ringhiser (C-TEC), Kim VanWey and Randy McFerren (East Muskingum), Rob Sexton (Granville), Michele Berry (Heath), Kevin Snyder (Lancaster), Keith Devore and Brian Gottfried (LCESC), Sondra Wilson (Newark City), Larry Smith (North Fork), Shawn Wilkoski (Northridge), Harold Gottke (Tri-Valley), Matt Snyder (West Muskingum), Margy Arck and Chip Zolman (Mount Vernon), Tim Owen (Lakewood), and Jon Bowers (LACA). A representative from Southwest Licking was unable to attend.

Others attending were Paul Kamenan (Fairfield Christian Academy), David Deibel (Granville Christian Academy), Dave Stenson (St. Francis), Joey Alexander (LACA), Chad Carson (LACA), Robert Rittenhouse (LACA), Jerry Eby (LACA), and Jeff Davis (LACA).

Approval of Previous Meeting's Minutes

13-1   It was moved by Brian Gottfried and seconded by Larry Smith to approve the minutes of the May 8, 2012 LACATech meeting. A unanimous vote of approval was taken.

eTech Ohio Update

Steve Crumbacher and Mike Edwards from eTech Ohio presented the eTech Ohio update. Please direct any questions about the update to Mike at mike.d.edwards@etech.ohio.gov or Steve at , or visit the eTech Ohio website at http://www.etech.ohio.gov.

ITSCO Update

David Hayward provided an ITSCO update. Please direct any questions about the ITSCO update to David at david@itsco.org or visit the ITSCO website at http://www.itsco.org/

Video Services

Video Lead Teacher kickoff was September 11, 2012. If you know of teachers that need added to the list of lead teachers, please let Jon Bowers know. New courses or offerings are sent to this list to keep the teachers informed. East Central Ohio ESC is hosting an Integrating Curriculum and Technology Fair on October 12th at OU East (near St.Clairsville). Ohio Distance Learning Association is now an official branch of the United States Distance Learning Association. This association, of which LACA is a member, promotes the concept of distance learning. There are over 50 Polycom HDX7000 in the field at LACA's customers. LACA is working on getting all of those under co-terminus maintenance, with a target date for renewal of 9/30/2014. Please check Polycom remote controls and replace the batteries on a regular basis. We have had instances where batteries leaked and damaged the remote, which can run $150 to replace.

Ohio K-12 Network Updates
Please remember to apply for the K-12 Network funding, and do not wait until the last minute.

WAN Updates
Be sure to keep tabs on your bandwidth usage for future planning purposes. Timing is essential to insure you don't pay more than you need for bandwidth due to mid-year changes.
LACA Core Network Upgrade – This was completed over the summer. LACA's core network is now 10GB capable.

Technical Services Update
Internet Filtering Discussion – The proposed changes to the CIPA category from the last LACATech meeting were approved by the Governing Board and are now in effect.
The media specialists group has requested that Symbaloo.com be exempted from blocking. Currently it is blocked under "Portals". Each district would have to put in the exemption locally.
Managed WiFi Services – Over the summer LACA worked with Powernet Global to install a full Ruckus Wireless hosted solution at North Fork, Heath, and Newark Catholic. The project is going quite well. The service is sold on a per access-point per month model, so there is no large up-front outlay of cash to get started.
Storserver Backup Services – LACA is retiring our local Storserver backup appliance and moving to a hosted Storserver solution for backups. We decided to do this for cost-avoidance. We were needing a costly upgrade, and found it was much cheaper to share a single StorServer with multiple ITCs rather than each ITC maintain their own. The hosted Storserver was already up to date, all we have to do is redirect our clients to the new server and backups will continue as they would have if we backed up locally. Licensing is now "capacity-based" rather than "client-based". There is no more up-front cost of licensing on a per-server basis.
Voice over IP Update – LCESC Citadel building and Par Excellence will be the next two buildings to be brought up on LACA's VoIP service.
LAN Switch Maintenance – LACA has sent out emails asking for your commitments of what Cisco gear you want to cover. Please get that information back to LACA as soon as possible.
Cisco has a new SG200 and SG300 line of switches that are very cost-effective. You can almost buy one of these switches for the cost of a year's maintenance on the old 2924 switches.
LACA has a large inventory of 2924 switches that have been donated to us that we can self-maintain 2924 switches. We will not be adding 2924 switches to the renewal.
PRTG – PRTG.LACA.ORG is the new version of PRTG. This one requires a username/password, and you can add local district equipment to it. PRTG2.LACA.ORG is the old version that just shows WAN bandwidth statistics. We are leaving it in place because it is much easier to access to view bandwidth statistics than the new PRTG.LACA.ORG.
IT Academy – LACA is renewing this again. The license allows us to grant access to all of Microsoft's computer-based training for two people per district (intended for use by the technology coordinator and one additional staff.
Anti-Virus – LACA's Symantec site license has expired, so everyone should be on ESET Nod32 now. If you are not, please contact Joey Alexander at LACA.

New Business
LACA Facility Move – LACA will be moving next summer, sharing space in Newark City School's Roosevelt Middle School, which will be renovated for Newark's administrative offices. There will be an extended outage during July 2013 while we move our data center and network operations to the new facility.
LACA Annual AUP Acceptance – The automated disabling of accounts has been turned off. Chad will be turning on the automated notices letting people know they should be accepting the AUP, with a November 1st deadline before we start disabling accounts. Anyone accepting after July 1, 2012 will be considered current for the 2012-2013 school year.
New LACA Password Reset Policy – This has been a non-written policy, but it was made more official after being presented to and approved by the LACA Governing Board. LACA Staff will no longer do password resets due to the large number of users we support. We cannot positively confirm the identities of everyone when they call or email our staff. We will reset passwords for

technology coordinators and people we know personally within the district, but in general , requests for password resets will be forwarded back to the LAMA administrators at each district.

Mobile Device Management – Jon asked the group if they were interested in LACA doing a volume purchase of a mobile device management solution. After discussion, it was decided to compile a list of available MDM solutions, and for each district to send a rough number of devices within the district (Apple, Android, Windows), and number of licenses currently in use if you have an existing product in place as a starting point for negotiations.

Sirsi Workflows Server Change – LACA is switching our Sirsi library automation software from a local server at LACA to a hosted OECN server. This will be done on October 5, 2012. We will attempt to make the transition as seamless as possible. If Workflows software set up on your librarians workstations are set to point to SUNFIRE.LACA.ORG we will change the IP address of that hostname in DNS, and no re-configuration should be necessary. If you are pointing to the IP address of 172.16.145.15, that will change, and Workflows will need to be reconfigured.

District Disaster Recovery – This was just a reminder to everyone to review their local district disaster recovery plans, in light of the recent storm that went through the central Ohio area in July.   Most plans cover what to do during hardware failures, but there is not a plan for loss of key personnel during a disaster. Please keep that in mind and plan for backup personnel in the event of a disaster.

Fiddlehead – Chad Carson shared information about Fiddlehead, a product of CDI Computers, that provides the same functionality as Fog, DeepFreeze, Synchroneyes, N-computing, and a few others in one product. The group was interested, so Chad will attempt to schedule a demo on October 3, 2012 during our pre-scheduled Topic-Based meeting.

Motion Picture Licensing – Jon Bowers handed out a flyer about Motion Picture Licensing options for legal viewing within schools. This topic comes up occasionally in our LACATech meetings, so we thought it would be a good idea to touch on it once more as we start a new year.

FY13 LACATech Schedule - Below are the scheduled dates for the upcoming FY13 LACATech meetings.

> *Regular Meeting Dates*
> > November 7, 2012
> > January 9, 2013
> > March 6, 2013
> > May 1, 2013

> *Topic-Based Meetings*
> > October 3, 2012
> > December 5, 2012
> > February 6, 2013
> > April 3, 2013
> > June 5, 2013

13-2   It was moved by Brian Gottfried and seconded by Larry Smith to adjourn the meeting at 10:15am.

Reported by Chad Carson, Director of Technology, LACA